

## Frequently Asked Questions

**Question:** How does this project benefit the neighborhood?

**Answer:** The water main pipeline that runs through the area is over 100 years old. Over time, these pipes become tuberculated, which is corrosion buildup within iron pipes. These pipes will be cleaned and then cement mortar lined, and the water meter at the intersection of Lake Street and Commonwealth Avenue will be replaced. Importantly, this project will improve water quality, increase system capacity, and enhance overall system reliability.

**Question:** When will work be completed?

**Answer:** The Lake Street segment is currently scheduled to be completed end the end 2023 / early 2024, weather and other circumstances permitting.

**Question:** How will the detour impact package delivery, garbage and recycling pickup, and school buses?

**Answer:** While through traffic will be detoured along Commonwealth Avenue to Foster Street, then Glenmont Road, residents and those conducting business, such as package delivery will be able to drive up Lake Street. Police details and flaggers will be in place to provide assistance.

We have also coordinated with the Boston Police Department and the Boston Fire Department to ensure they have direct access to Lake Street in the event of an emergency.

Additionally, we have been in contact with the Boston Public Works department. They will be picking refuse up at approximately 6:00AM on Thursday mornings, prior to when the detour is in place. We encourage everyone to get their trash cans and recycle bins out the night before.

Furthermore, we have connected with the Boston Public School's Transportation Department, and will be working to finalize a plan regarding students who get picked-up / dropped-off along Lake Street.

**Question:** Will we experience any water shutdowns?

**Answer:** At this time, we do not anticipate any residential water shutdowns; however, should it become necessary, the MWRA will distribute neighborhood notifications again, update the project's webpage, and include information within our weekly progress update.

**Question:** Is the MWRA taking any additional steps to implement pest control?

**Answer:** Yes, the Authority has a contractor who has placed rodent bait devices throughout the project area. They will regularly visit the project boundaries to analyze any activity in the area, inspect its devices, change bait, and make adjustments, as needed.

**Question:** What's the best way to get information about the project?

**Answer:** We encourage everyone to visit the project's webpage, which will be updated on a weekly basis. Additionally, you can sign-up on our website to receive notifications through our

Everbridge system. These notifications will be the same as the website update; however, the update will be directly delivered to you via text or email.

You can also call either Alejandro Alvarez or Troy Wall directly. Alejandro's number is 617-454-7531, and Troy's number is 857-283-7806.