This is an annual report on the quality of water delivered by the City of Marlborough to its residents and businesses. It complies with the federal Safe Drinking Water Act (SDWA) requirement for "Consumer Confidence Reports" and contains information on the sources of our water, the makeup of our water, and the health risks associated with any contaminants. Safe water is vital to our community.

The City of Marlborough’s water is distributed from two sources: 70% comes from the Massachusetts Water Resources Authority (MWRA) reservoir system via the Hultman Aqueduct and 30% is pumped from the Millham Reservoir in Marlborough. Lake Williams is an additional source that feeds water into Millham Reservoir. Because the City’s water comes from surface supplies, all of it is treated to make it safe for consumption. During calendar year 2013, the City of Marlborough Department of Public Works supplied 1.67 billion gallons of water for use by our customers.

Pursuant to the SDWA, the City of Marlborough is required to monitor its drinking water on a regular basis for specific man-made and naturally occurring contaminants. Marlborough had the following detections in 2013: lead, copper, barium, fluoride, nitrate, chlorine, sodium, manganese, iron, nickel, turbidity, and disinfection by-products. All were below the EPA and MassDEP health standards, with the exception of lead in the first half of 2013.

Water System Compliance

Marlborough received a notice of noncompliance (NON) from MassDEP in 2013 because both sampling rounds for lead and copper in 2012 included locations that no longer met the sampling site selection criteria. We failed to mention this NON in our 2012 CCR so the public notification for that NON is included in the online version of this year’s CCR.

In 2013 we used correct locations for our lead and copper sampling during both rounds but we exceeded the lead action level in June. This exceedance triggered the following requirements. The latter two actions are still overdue, resulting in additional violations:

- Lead service line replacement (update/report due by 6/30/14)
- Consumer notification of results (participants in the sampling program) within 30 days of receipt of results and certification to MassDEP within 90 days.

We also failed to provide public notice in our 2011 CCR for a late perchlorate sample. The public notification for that violation is also included in the complete online version of this year’s CCR.

Marlborough’s Full 2013 Drinking Water Report

To view the complete 2013 CCR for Marlborough’s water, including the tables showing detections and details on Marlborough’s violations, please visit the following link: www.mwra.com/wqr/2013/marlborough.pdf.

For any questions or to request a paper copy of the complete CCR, contact David R. Lavallee, Marlborough Water/Sewer Division General Foreman at 508-624-6910 ext. 7401 or email at dlavallee@marlborough-ma.gov.