



**TOWN OF FRAMINGHAM
DEPARTMENT OF PUBLIC WORKS
WATER AND SEWER DIVISION**



Public Water Supply # 3100000

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We are proud to once again provide our customers with this Consumer Confidence Report. In conjunction with the Massachusetts Water Resources Authority (MWRA), this report was compiled to provide you with information about the water that we provide to you.

The following are the planned projects for 2005 that will enable the Town to further provide the highest quality of water service to our customers:

1. Clean and Cement Line the water main located in Grove Street.
2. Replace the water main located in the lower portion of Carter Drive.
3. Activate the pump station and the water storage facility servicing the Doeskin section of Town.
4. Continue the planning and the design phases for the reactivation of the Birch Road Well Field.
5. Reconfigure the water supply pumping stations to accept treated water from the MWRA's recently constructed Walnut Hill Water Treatment Plant.

Because the Town provides its own disinfection treatment of the water purchased from the MWRA, our results for levels of disinfection byproducts are different from the MWRA and are therefore reported here.

COMPOUND	UNIT	MCL	MCLG	DETECTED LEVELS	RANGE	SOURCE	VIOLATION
Total Trihalomethanes	ppb	Avg= 80	0	Avg = 69	50-96	Byproduct of water disinfection	No
Haloacetic A cids-5	ppb	Avg =60	0	Avg= 37	5-51	Byproduct of water disinfection	No
Chloramine	ppm	Avg=4	4	Avg=1.3	0.07-2.1	Water disinfection	No

* Note: Definitions of terms and abbreviations (e.g., MCL and MCLG, etc.) are found in the attached MWRA Annual Water Quality Report. The MWRA Report includes other "required" U.S. EPA information for consumers.

The Department of Public Works is committed to providing all of its customers with the highest possible level of public service. As such, the quality of our water is one of our most important priorities and we welcome any questions or comments that you may have concerning that issue.

Each year, we work with the MWRA to test water in homes that are likely to have high lead levels – usually homes with lead service lines or lead solder. More than one home in Framingham tested above the Action Level for lead. Each home owner who participated in the lead sampling program was notified of their results. The Department of Public Works has begun a program to replace home lead service connections. To find out if you might have a lead service line and how it can be replaced, please contact the phone number listed below. Also, be on the lookout for additional information on lead in tap water to be mailed to your home, and read page 5 for tips on how to reduce your lead exposure risk.

Please feel free to contact the Department at 508-620-4897 with any water service related questions or concerns that you may have.

Respectfully,

Thomas Holder | Director